

Insurance Claims Management

Audience: Homeowners, Managers

Room 152B

This session will cover general liability, property coverage, umbrellas, directors and officer, fidelity bonds and additional insured requirements. It will also cover how to handle a claim once it has been filed.

Speakers:

Mike Matthai, C&C Complete Services LLC, joined the team in July of 2010. Matthai's focus is to provide top-quality support and service to the residential and commercial property management customers. Matthai grew up in Westminster, Md., and attended Towson University where he acquired a degree in international business. During college, he studied abroad and interned at the U.S. Export Assistance Center. He has worked in four fields since graduation, including electronics distribution, building material distribution and generator sales.

Connie E. Phillips, CIC, LUTCF, CSA, Connie Phillips Insurance Inc., has been in the insurance business for 42 years, always operating as an Independent Insurance Agent, licensed in 6 states (MD, DC, VA, PA, DE, WV). She was honored as one of the top 10 Women in Insurance Leadership in 2009. She has provided customized insurance solutions to community managers for over 30 years.